



Sally Bentley Bsc & QFA

 sallybentley96@gmail.com

 086 177 8498

 Lusk, Co. Dublin.

 www.sallybentley.myportfolio.com

About Me

I have been interested in creative pursuits from a young age. Throughout school and college I excelled at creative problem solving, drawing and ideation. I worked part time as a Bank Advisor throughout college and followed through to complete my qualifications as a Financial Advisor. I currently hold the role of assistant manager in my branch. A big part of my role is supporting the team, both in skills, time management and how to create good customer experiences. I studied Product Design Engineering in DIT. This is also a customer centric area where we focused on finding innovative solutions to current problems, such as my thesis where I looked at a common problem in the modern family household.

Skills

Risk management and working within strict constraints is integral to my current role. I am entrusted to make time sensitive decisions. I work with the team to adapt and rise to any situation. I also support the resolution of any customer conflicts, creation of new accounts and encourage positive customer relationships. I am confident that I can meet the requirements of almost any brief that I may be given with the knowledge from these experiences.

I am extremely proficient in the Microsoft suite. In particular I regularly use Excel for organisation and keeping on track for deadlines. I have continued to use elements of the Adobe suite to maintain a portfolio since graduating college. I have used InDesign to maintain my resume and use photoshop for elements such as my personal photo collection.

Whilst in college we regularly used CAD software's including Solidworks which I used to create detailed models of products – from long boards to kitchen tables with a twist. We also focused on key areas of digital and physical prototyping - creating 3D digital images, tangible models in various materials and methods. Photography and photoshop to create polished final images for presentation to a client were highly emphasised.

Achievements and Interests

Photography is an interest I have continued in my own time, curating a collection of memories and images from my life whilst also expanding my collection of prints and artwork. I regularly sea swim with friends in my local area, and hike in the cooler months. Part of my role in Paula's Clothing Boutique was to curate front window displays and I also took responsibility for building any shelving/storage needed.

Previous Experience

Senior Advisor PTSB (Assistant Manager) - 31st March 2022 – Present

Customer Service Advisor PTSB – 29th May 2017 – 30th March 2022

Shop Advisor Paula's Clothing Boutique – January 2019 – November 2021

Recent Education

Institute of Banking – QFA – September 2019 – March 2022

Dublin Institute of Technology (now TU Dublin) – Product Design Bsc – September 2015 – June 2019